My E-Portfolio

PROFILE

Technical Communication and Business Administration graduate from Mercer University in Macon, GA. Currently in search of a career opportunity in various fields of Technical Communication including Instructional Design, Visual Communication, social media, and Usability.

CONTACT

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LinkedIn
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ACTIVITES AND ACCOMPLISHMENTS

- Pi Kappa Phi Fraternity – President
- Pi Kappa Phi Fraternity – Social Media Manager
- New Student Orientation Advisor
- Presidential Scholar – Mercer University
- Society for Technical Communicators (SCTCO)

Jack Glover

EDUCATION

Mercer University
2019 - 2024
- Master of Engineering in Technical Communication
- Minor in Business Administration

PROJECTS AND EXPERIENCE

iPhone Repair Course Development // Broke Boii Repairs
September 2021 – December 2021
Worked to design and develop a training program to assist Broke Boii Repairs. This company repairs multiple generations of iPhone and Android devices. My duty was to design a training program using Articulate Storyline to assist new employees and any individual interested in repairing damaged screens for multiple generations of iPhone devices.

GNTV Media Ministry – Live Media Production Intern
May 2022 – August 2022
Developed skills in audio, video, and graphic production in a live setting.

Social Media Manager // Atlanta Hawks
September 2024 – April 2027
Effectively plan and delegate responsibility in the development of social media campaign deliverables for the Atlanta Hawks. Drive engagement and content strategy through measurable logistics and data analysis for future growth.

KEY SKILLS AND CHARACTERISTICS

- Adobe Photoshop – Intermediate
- Adobe InDesign – Intermediate
- Articulate Storyline – Advanced
- Articulate Rise – Advanced
- Leadership and Teaming
- Visual Communication
- Technical Writing